

## WARRANTY COVERAGE

H Cockram Investments Pty Ltd A.C.N. 624 765 082 trading as Austral Motorhomes ("AM") provides this Limited Warranty for parts, components and accessories installed/fitted into the Motorhome supplied by AM ("Parts") and purchased by you.

AM warrant that at the time of purchase, the Parts will be free from defects in material or workmanship for the Limited Warranty period. This Limited Warranty is subject to the limitations listed below.

**THIS LIMITED WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. AM SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, EXCEPT WHERE SUCH DISCLAIMER IS PROHIBITED BY LAW. IF SUCH DISCLAIMER IS PROHIBITED BY LAW, THEN IMPLIED WARRANTIES SHALL BE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY.**

**THIS LIMITED WARRANTY EXCLUDES THE WARRANTY PROVIDED BY MANUFACTURER OR MODIFIER OF MOTORHOME BODY, ITS PARTS, MOTOHOME APPLIANCES AND FITTINGS INSTALLED OR MANUFACTURED BY ANY PARTY OTHER THAN AM.**

AM warrant to the original purchaser that it will make any repairs or replacements necessary to correct defects in material and /or workmanship of Parts for the Limited Warranty Period.

The remaining portion of this Limited Warranty may be transferred to a second purchaser provided AM are notified at the time the second purchaser takes possession. At that time AM may, at its discretion, require an inspection by an authorised AM service centre of Parts. If any of the Parts cannot pass that inspection, the transfer of this Limited Warranty may be rejected. The cost of the inspection is to be borne by the original purchaser. Transfer of this Limited Warranty will not extend its duration. AM specifically disclaims any express or implied warranties to the second purchaser except as provided herein, and disclaims all warranties, express and implied, to any subsequent purchaser.

### Limitations

In order to validate your Limited Warranty, you must complete and provide to AM warranty registration card or submit online Warranty Registration via our website.

This Limited Warranty applies only to Parts and other products manufactured and / or fitted and sold by AM or its authorised distributors. AM specifically disclaims any express or implied warranties for products manufactured by other companies.

Provided that the Limited Warranty is validated and AM have received written notice of your claim within the warranty period AM will (at its discretion) replace or repair any Part that it considers to be a valid claim. If the claim is accepted AM will undertake the repair or replacement without charge for parts or repair labour. Repair labour includes the reasonable cost of labour to remove and reinstall parts and components. You acknowledge and agree that any repair may take significant time to secure parts and perform the labour and that you have no claim against AM for any losses flowing or resulting from the Motorhome not being able to be used during the repair period.

### Limited Warranty Period

This Limited Warranty begins on the date of delivery to the original purchaser.

The Limited Warranty Period for Parts is 12 (twelve) months from the date of delivery of those parts to the original purchaser.

### **Warranty Procedure**

If you reasonably believe that the Parts that you have purchased fail to perform within applicable specifications or is defective in its materials or workmanship, you must contact AM within 7 (seven) days of discovering the defect. You are responsible for transporting your Motorhome and Parts to and from designated service facility. However, AM may arrange for the necessary inspection and/or repair to be made onsite at its sole discretion in which case additional call out fees shall apply.

AM shall not be responsible for any consequential loss caused or as a result of your failure to communicate the defect within 7 day period or where it can be proven that you knew or ought to have known about the defects.

### **Purchaser's Responsibilities**

This Limited Warranty is subject to you:

- Operating the Motorhome in accordance with the manufacturer's instructions;
- Safe driving practices according to road and weather conditions;
- Maintaining appropriate tyre pressure;
- Performing and paying for all regular maintenance, service and care within specified time frames according to manufactures' instructions and Operation Manual (if applicable);
- Maintaining and providing records of all service and maintenance performed on Parts and Motorhome together with the proof of purchase and delivery;
- Holding necessary driver licence to operate Motorhome;
- Having previous experience driving Motorhome;
- Providing reasonable access within reasonable time frame to AM to carry out necessary repairs;
- having current Certificate of Roadworthiness or Safety Inspection Report; and
- The Motorhome being currently registered.

You acknowledge that failure to service and maintain the Motorhome, its parts and components as required by the manufacturer's instructions and Operation Manual may damage the parts and components. AM reserve its right to refuse any warranty claim where it reasonably believes that such claim has occurred (all or in part) as a result of you not complying with the Purchaser's Responsibilities.

### **Items Excluded from Warranty**

In addition to the other conditions and limitations set out in this Limited Warranty, the following items are specifically excluded from any coverage under this Limited Warranty:

- Ordinary wear and tear;
- Water ingress and/or damage;
- Impact or stone damage to body, chassis or running gear;
- Movement or damage caused by dislodgement of appliances and fittings;
- Cost associated with consumable parts;
- Any Part that has been subject to negligence, misuse, accident, improper installation (where not installed by AM), water intrusion, improper storage, use, overloading, abuse, lack of maintenance, racing or engaging in a contest for speed or endurance, use of non-approved attachments or non-genuine parts, submersion or unreasonable exposure to the environment or service and work by unauthorised facility by the Purchaser or third party;
- Damage caused by animals, rodents, insects, rust, corrosion;
- Cost of transporting the Motorhome in which such Parts are installed to and from the service facility designated by AM for warranty repair;
- Consequence of any modification or alteration, overloading or misuse;
- Off-road use where the road is not suitable for travel;
- Any failure due to circumstances outside of AM reasonable control, including but not limited to extreme environmental conditions;
- Any unapproved accessory or parts fitted to the Motorhome or any damage caused as a consequence of thereof;
- Travel costs arising from warranty repairs, unless approved by AM;
- Any and all consequential or incidental losses or damage occurring as a result of failure of Parts;
- Reduction on Parts performance due to its age, hours of operation;
- Second-hand wheels and tyres;
- Tears and punctures and fading of fabric items;
- Costs associated with diagnosis and/or repair of non-warrantable failures;
- Costs associated with warrantable failures which are repairs by organisations or persons not authorised by Platinum Pontoon Boats;

- Hire to any third party;
- unauthorised attachments which may produce stresses for which the design is not appropriate;
- used for a purpose other than which it was designed;
- any damage occurring due to incorrect power supply, over voltage, incorrect gas or water supply;
- any deterioration or fading of paint, panel, curtains, seats, trim;
- any damage occurring while you continue to drive with a known or suspected fault, or which a reasonable person in the position of the driver would or should know or suspect to be a fault;
- Any warranty claim where such warranty claim should be in the opinion of AM be made against the original manufacturer or modifier.

This warranty does not guarantee non-occurrence of failures.

#### **Warranty Variations**

Unless it is agreed by all parties in writing, this Limited Warranty shall be binding on all parties with respect to warranties, superseding all prior agreements, written and oral, and all other communications between the parties related to warranties.

**IN NO EVENT SHALL AM BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF PROFIT, LAUNCH, TOWING, STORAGE, INSURANCE, LOAN PAYMENT, TRANSPORTATION FEES, TELEPHONE CHARGES AND MILAGE.**

**LIMITATIONS SET OUT HEREIN SHALL NOT APPLY TO THE EXTENT THAT THEY ARE PROHIBITED BY LAW.**